MUGAHED AHMED ALI BATHAN

SOFTWARE PROJECT MANAGER | IT PROJECT MANAGEMENT | DIGITAL TRANSFORMATION

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Relocation & Travel: Open to relocation and willing to travel as required by the role.

PROFESSIONAL SUMMARY

Software Project Manager and Digital Transformation professional with **6+ years of combined technical, administrative, and management experience (2020–Present)**, including **3+ years of software product/project management and technical coordination**. Experienced in requirements gathering, project planning, scope and backlog management, technical coordination, stakeholder communication, software implementation, testing, and delivery. Strong technical background in **software development, APIs, databases, system integration, and digital platforms**, with experience across healthcare, SaaS, POS/ERP, transportation, education, and digital transformation.

PROFESSIONAL EXPERIENCE

CPHCC — Primary Healthcare Center

Development & Digital Transformation Consultant | Remote Consultant
Oct 2026 – Present | Contract / Consulting | Remote

- **Provide consulting support for development and digital transformation initiatives within the primary healthcare center.**
- **Analyze operational and organizational needs and provide recommendations for appropriate digital solutions.**
- **Advise on software requirements, digital workflows, process improvement, and technology adoption.**
- **Support the definition and improvement of digital systems and technology-enabled processes.**
- **Provide technical and strategic recommendations to support the center's digital transformation roadmap.**
- **Consult with stakeholders on technology requirements, system improvements, and implementation considerations.**

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CODEY YEMEN — Product Manager & Founder

Jun 2025 – Present | Remote | Hadramout, Yemen

- Lead software product and project activities from **discovery and requirements through planning, development, testing, and delivery**.
- Translate business and user needs into **functional/technical requirements, user stories, workflows, backlogs, and priorities**.
- Define product roadmaps, MVP scope, priorities, and delivery requirements.
- Coordinate a cross-functional technology team across **frontend, backend, mobile, UI/UX, QA, DevOps, and marketing**.
- Work with developers and stakeholders on technical direction, system requirements, implementation decisions, issues, and priorities.
- Monitor project progress, coordinate testing and validation, resolve requirements gaps, and drive continuous improvement.
- Manage software products across **healthcare, SaaS, POS/business systems, transportation, education, and sports**.

Selected Project — SNDK Medical: Healthcare technology platform covering **100+ healthcare facilities**, involving doctors, specialties, schedules, appointments, facility operations, and software implementation.

RIV-ERP — Product Manager, POS

Oct 2025 – Sep 2026 | Part-time | Jeddah, Saudi Arabia

- Managed product development for a **Point-of-Sale system**.
- Translated business requirements into system features, workflows, and development priorities.
- Coordinated product and technical requirements with the development team.
- Worked on workflows covering **sales, inventory, invoices, users, and business operations**.
- Supported API integration, implementation follow-up, and continuous product improvement.

AWN UNIVERSITY STUDENT SUPPORT CENTER — Finance Officer

Jan 2024 – Aug 2025 | Part-time | Tarim, Yemen

- Supported financial, administrative, and operational activities.
- Coordinated assigned responsibilities and followed up on administrative requirements.
- Supported organizational processes and financial records.

AMJAD LOCAL TV CHANNEL — Deputy Technical Manager

Feb 2020 – Aug 2025 | Part-time | Tarim, Yemen

- Supported technical management and supervised **technical projects and digital infrastructure improvements**.
- Coordinated technical activities and supported implementation of technology-related projects.
- Solved technical and operational issues and supported the technical team.
- Contributed to improving operational efficiency, digital infrastructure reliability, and technical quality.

AL-IRTIQA UNIVERSITY CENTER — Secretary

Sep 2022 – Oct 2023 | Part-time | Mukalla, Yemen

- Supported institutional management through **administrative, organizational, and activity coordination**.
- Coordinated communication with stakeholders and followed up on activities, schedules, and administrative requirements.
- Developed practical experience in institutional administration and organizational coordination.

EDUCATION

AL-AHGAFF UNIVERSITY — Bachelor's Degree in Information Technology
College of Computer Engineering and Computer Science | **2021 – 2025**

CORE PROJECT MANAGEMENT SKILLS

Project Management: Software Project Management | Project Planning | Scope Management | Requirements Analysis | Project Documentation | Prioritization | Task Coordination | Risk & Issue Management | Software Implementation | Testing & Validation | Stakeholder Management | Client Communication

Product Management: Product Strategy | Product Discovery | Product Roadmaps | Product Backlog | MVP Definition | User Stories | User Flows | Feature Prioritization | Continuous Improvement

Technical: Software Development | APIs | REST APIs | PostgreSQL | SQL | Supabase | System Integration | Backend Systems | Flutter | Python | Dart | React | JavaScript | Git/GitHub/GitLab

Methodologies & Tools: Agile | Scrum | Trello | ClickUp | Figma | Excel

LEADERSHIP & ACHIEVEMENT

ICIIC 2024 — Silver Medal

- Led an Information Technology team representing Al-Ahgaff University and developed/presented a commercial technology product concept.

LANGUAGES

Arabic: Native | **English:** Very Good